Operating a business is exciting and demanding for entrepreneurs. The City of Tybee Island wants to assist businesses to help ensure their success. Whether you are starting a new business or operating an existing business, it is important to not only have a dream, but a plan and the resources to make it successful. This brochure is designed to assist you in avoiding unnecessary delay, expense and effort.

DEVELOPMENT AUTHORITY/MAIN STREET OFFICE
The City of Tybee Island is a Main Street Community with a variety of services available for entrepreneurs, preservationists and property owners. Program Directors and committee volunteers work with the staff director to help individuals start a new business and / or improve an existing business smoothly via:
1. Providing current available commercial space information on the Dev1 Auth/MS website.
2. Providing business friendly resources (in addition to those listed within this brochure)
3. Providing the means to obtain low interest loans and design assistance (in addition to those listed within this brochure)
4. Provide business planning and marketing strategies
The program’s staff director works with businesses, community leaders, and the city based on the Main Street 4-point Approach®. Phone: 472-5071
Email: cmorton@cityoftybee.org

COMMUNITY DEVELOPMENT DEPARTMENT (CDD)
Planning and Zoning Information
Before selecting a commercial location, research prior to purchasing / signing any agreement is recommended. The CDD Director can help you determine zoning requirements. Particular areas of the Island are zoned for commercial use and are subject to land use conditions for compliance. The CDD Director determines conditional use permitting, handles variances and / or other restrictions. Some circumstances require the approval of the City Manager and / or City Council. The city code requirements are followed for construction, building size, lighting, and exterior signage. Tybee is a barrier island which has unique coastal related requirements.
Phone: 472-5031
Email: gshaw@cityoftybee.org

Building Inspections & Permits
Building inspections are handled by Chatham County’s Building Inspector. Permits and inspections are needed to ensure building safety and compliance with Tybee Island’s Code of Ordinances. The Building Inspector, with the CDD Director, will determine the necessity of permits and inspections that businesses need before beginning a project. A helpful guide about permitting and other planning and zoning issues can be found here. (http://www.cityoftybee.org/Faq.aspx?QID=67) The inspector’s office hours vary. Please call the Community Development Department for more information.
Phone: 472-5032

LICENSEING AND TAXES
A business license is required to operate a business on Tybee Island.
Business / Alcohol Licensing Information
Licenses are issued after requirements have been met and fees have been paid. Licenses are good for the current calendar year and must be renewed annually. It is recommended that business owners, property owners, contractors, and developers obtain the rules and regulations prior to obtaining a license and / or beginning a project. Businesses engaging in the sale of alcohol must apply for an alcohol license prior to dispensing. Wholesale alcoholic beverage dealers are not permitted to sell or make deliveries to any person or establishment that does not hold a current and state alcoholic beverage license of the proper classification.
Phone: 472-5072
Email: sshaver@cityoftybee.org

Federal ID & Sales Tax ID
When starting a new business, you will need a Federal Employer Identification Number (EIN) and possibly a State Sales Tax ID number. Please contact the Georgia Department of Revenue in Savannah @ 912-356-2140 or visit www.etax.dor.ga.gov to obtain a Sales Tax ID number. To obtain your Federal EIN please contact the IRS office in Savannah at 912-652-4011 or visit www.irs.gov.

FINANCE DEPARTMENT
Businesses that provide lodging and alcohol are responsible for reporting hotel / motel tax and liquor tax collections to the Finance Department.
Phone: 472-5026
Email: hbrown@cityoftybee.org

PARKING SERVICES DEPARTMENT
The Parking Services Department is responsible for planning and implementing effective and accessible parking while enforcing parking regulations. If you wish to provide change for parking to your customers, change may be obtained at City Hall from the cashier.
Phone: 472-5101
Email: parking@cityoftybee.org

WATER & SEWER DEPARTMENT / UTILITIES
This Water & Sewer Department is responsible for city water line maintenance, including meter issues.
Phone: 472-5051
Email: greese@cityoftybee.org
Contact information regarding billing and service on basic utilities, including trash and water follows below.
Phone: 472-5025
Email: nsmith@cityoftybee.org

DEPARTMENT OF PUBLIC WORKS
The Department of Public Works is responsible for all city waste container pickup and maintenance of city property. The recycling center at DPW has containers for aluminum, newspapers and cardboard. Access to the recycling center is available during the following times: M – F 7:30am – 3:30pm, St – Su 12:00pm – 2:00pm.
Phone: 472-5041
Email: jwilson@cityoftybee.org
Location: 76 Polk Street

POLICE DEPARTMENT
The Police Department works closely with Island businesses to make Tybee a safe and enjoyable city. Businesses may participate in the Police Department’s Neighborhood Watch program to reduce shoplifting, theft, burglary, purse snatching, and vandalism against and around business area.
Phone: 472-5095
Email: ecoreno@cityoftybee.com
Location: 78 Van Horn

City Marshal
The City Marshal enforces the city code in collaboration with the Planning and Zoning Department and Police Department.
Phone: 472-5093
Email: jtoole@cityoftybee.org
Location: 78 Van Horn
FIRE INSPECTION
It is in the best interest of new businesses to have a fire inspection. Businesses that have fire sprinkler systems and fire alarm systems need to have their systems inspected once a year. An Occupancy Load Certificate is required to be posted in all commercial buildings. Chatham County handles fire inspections for Tybee Island.
Phone: 472-5031
Email: gshaw@cityoftybee.org

FIRE AND EMERGENCY MANAGEMENT DEPARTMENT
The Fire and Emergency Management Department provides emergency response to situations involving medical emergencies, fire related emergencies and hazardous materials released.
Phone: 472-5061
Email: afields@cityoftybee.org
Location: 105 Jones Avenue

CHATHAM COUNTY HEALTH DEPARTMENT
Establishments serving anything edible are responsible for obtaining a license from the Health Department. Previous reports may be obtained prior to purchasing / leasing a food service establishment. This department regulates health codes and food related kitchen and safety inspections.
Phone: 356-2160
Website: www.gachd.org
Location: 24 Oglethorpe Professional Building, Savannah

BUSINESS RESOURCES – ASSISTANCE & FINANCING
Low interest loans, consulting, financial support and design assistance programs are available to help merchants start and grow businesses. Contact the Dev’l Auth/MS staff for more information and updates.

- **Small Business Development Center (SBDC)**
  SBDC offers free and confidential business consulting services as provided by The University of Georgia and the U.S. Small Business Administration. The resources available and classes offered by the center are valuable tools for entrepreneurs.
  Phone: 651-3200.

- **Small Business Assistance Corporation (SBAC)**
  SBAC is a specialized, non-profit business development organization licensed, in part, by the U. S. Small Business Administration (SBA), to promote economic growth. They offer a variety of loan programs for new and existing businesses in the Savannah service delivery area.
  Phone: 232-4700

- **Downtown Development Revolving Loan**
  The Dev’l Auth/MS Program works with the Department of Community Affairs (DCA) and Georgia Cities Foundation (GCF) to assist merchants and commercial property owners with the Downtown Development Revolving Loan Funds (DDRLF) in efforts to revitalize and enhance the main corridor by providing below-market rate financing to fund projects within the Program’s district (city limits) where DDRLF will spur commercial redevelopment.

- **DCA – Georgia Trust’s Main Street Design Assistance**
  The Program has access to professionals that can provide design and technical assistance for façade improvements. These services ensure proper and attractive rehabilitation and revitalization of Georgia’s downtown historic and/or non-historic buildings, or planned infill commercial structures in order to maintain the sense of place and overall character of our historic downtown and through the corridor.

- **State Historic Preservation Tax Incentives**
  Tybee is an island that embraces its history. Georgia State Income Tax Credit Program for Rehabilitated Historic Property allows eligible participants to apply for a state income tax credit equaling 25% of qualifying rehabilitation expenses capped at $300,000 for income-producing properties. The credit is a dollar for dollar reduction in taxes owed to the State of Georgia and is meant to serve as an incentive to those who own historic properties and wish to complete rehabilitation.

Updated: July 2016 (1st edition pub. 2/10)