



River's End Campground & R.V. Park Cabin Rental Agreement

Please read the following Rules and Release Form carefully as this document affects your legal rights.

- I. Terms/Definitions:** For the purpose of this Agreement, River's End Campground & R.V. Park (River's End) shall be defined as the agent and representative for the City of Tybee Island, Georgia (owner).
- II. Who Can Rent:** The person responsible for making a reservation through the River's End office (guest) must be at least 25 years of age, secure the reservation with a major credit card that is in their name and occupy the rental property (cabin) during the reservation period. The renter must also be present at check-in and must present the credit card used to pay and/or secure the cabin and present a state issued ID that matches the credit card used unless alternative arrangements are made prior to check-in.
- III. Reservations:** *Minimum Stay:* With advanced reservations, River's End reserves the right to require a two night minimum stay with a Friday/Saturday night restriction and a three night minimum stay for holidays and special events. Walk-ins and one night stays may be accepted based on availability. Any discounted promotion/ multi-night specials are subject to the stay requirements of that particular promotion.
Confirmations: Once a reservation(s) is made and a deposit obtained, River's End will send the rental agreement to the guest. This agreement must be signed and returned to River's End within seven business days of the date of the reservation.
- IV. Deposits, Cancellations & Refund Policy:** A **non-refundable** deposit of one night's lodging is required for reservations made 30 days prior to the arrival date. Reservations made less than 30 days prior to the arrival date require full payment at the time of booking. NO REFUNDS will be given for any payment/deposit amount, if the reservation is cancelled or only partially used. Reservations may be transferred only once, as a courtesy, and without penalty, to another date provided the request is received at least 72 hours prior to the arrival date. Guests are responsible for the balance due on any cancellation made less than 72 hours from the scheduled arrival date. The balance due will be charged to the credit card on file.
- Occasionally, appliances or other such amenities can malfunction. We will service and restore these amenities as quickly as possible but will not make any rental concessions for the time spent without these items. Additionally, loss of electricity, water, or other "acts of God" that are outside of River's End's control will not result in a refund of any kind. Refunds will ONLY be given in the unlikely event of a mandatory evacuation or if River's End is unable to provide the reserved lodging accommodations.
- V. Check-In/Registration & Security Deposit(s):** Check-in time is 3:00 p.m. and is subject to River's End seasonal office hours. Check-out time is 11:00 a.m. Guests must pay the full balance of their reservation upon check-in. River's End reserves the right to require a security deposit of \$200.00. Prior arrangements must be made for all arrivals after the posted office hours. Please call to confirm office hours prior to your arrival. Absolutely no check-ins allowed after 10:00 p.m. If prior arrangements have not been made, registration will not be permitted until the next morning. Both the reservation and deposits/payments are forfeited if the guest does not register by 10:00 a.m. following the first day of the reservation period.

VI. Rules: All River's End park rules must be adhered to including, but not limited to extra vehicles, visitors and quiet hours. No cooking is allowed in cabins other than in the microwave provided. The use of cooking appliances/camp type stoves is permitted in the enclosed screened in porch. Grilling is not allowed on any porch or in any screened porch enclosure. Grilling/campfires are allowed only in designated areas. Park style grills and campfire rings are provided for each cabin. Maximum occupancy for each cabin is limited to six individuals and two vehicles. Any guests or additional vehicles must be parked in locations directed by Campground staff at check-in and decalced appropriately with applicable fees charged. **All cabins are smoke-free.** There are five additional fees that may be charged to the credit card provided at check-in, which are separate from the security deposit. 1) A minimum \$200.00 fee will be charged if there is any evidence that the smoke-free policy has been violated. 2) A minimum \$200.00 fee will be charged if there is any evidence that an undeclared pet was in the cabin. 3) A \$30 fee will be charged if the TV Remote is broken or removed from the cabin. 4) A \$50.00 fee will be charged if keys are lost or not returned at check-out. 5) A minimum \$50 fee will be charged if the Check Out Procedures are not followed. **Any violations to this agreement or to River's End rules/policies may result in immediate eviction and forfeiture of all deposits and payments.**

VII. Damages: River's End reserves the right to keep any security deposit obtained at check-in and/or place any additional charges to the credit card presented at check-in for any damages, missing items, or excessive cleaning related to your stay. If you notice any problems/damages/missing items upon checking in, it is your obligation to inform us immediately to avoid any additional fees being charged.

VIII. Check-Out Procedures: Please complete the following check out procedures at departure. 1) Remove all personal belongings from the cabin prior to check out time. 2) Remove all food and trash from inside cabin and place in the dumpster within the green wooden dumpster enclosure. 3) Return all furniture to its original location. 4) Close and lock all windows and doors. 5) Turn off Air Conditioning/Heat unit. 6) Cabin should be left in a clean and orderly condition. 7) Return all keys to the Office. Failure to comply which Check-Out Procedures will result in a minimum \$50 fee to the credit card on file.

IX. Cabin Information: Cabins offer sleeping accommodations for a maximum of six individuals. Exceeding the maximum cabin capacity will result in immediate eviction. Sleeping configuration includes one full size bed in a private bedroom, two twin sized bunk-beds located mid-cabin in hall across from the full size private bathroom, and one full size convertible futon located in the main living area. The main living area is also equipped with one 19" flat screen TV with full cable, and a window style air conditioner w/heat. Each cabin has an efficiency style kitchen with microwave, under-counter refrigerator, sink and plenty of storage for food & supplies. Cooking is not allowed in the cabins (except for microwave); however each cabin has an enclosed screened porch w/picnic table and room for additional seating. We invite you to bring your cook equipment for use in the enclosed porch and each cabin has a park-style grill and fire ring for your cooking needs. Cabins are not stocked with supplies. To make your stay comfortable, you may want to include the following items when you are preparing/packing for your stay: Pillows, blankets/sheets, towels and bathroom necessities. Cooking equipment, plates, cups, utensils, etc. Coffee pots are not included, however complimentary coffee is available in the office each morning; Various cleaning supplies including dish soap/bath soap, multi-purpose cleaner, etc.; Lawn chairs/beach equipment & bikes. One roll of paper towels and one roll of toilet paper are provided for your convenience. Additional toilet paper/paper towels can be purchased at the campground store.

X. Cabin Linen Rentals: Linen rentals must be pre-arranged with the Campground Office. Linens must be left in the same condition as they were received. Stained or damaged linens will result in replacement charges to the Guest's on file credit card and guest will be notified of said charges via email.

XI. Notice to Guest: The cabins have been treated for common molds and persons with sensitivities should be aware and take appropriate precautions. This property is owned by the City of Tybee Island, GA. The renter/guest accepts lodging privileges with the understanding that the renter/guest does hereby release the City of Tybee Island and River's End, their officers, agents, officials and employees of and from all liability for loss or damage to property and/or injury to the person arising out of use of the camping/lodging facilities and agrees to indemnify the City of Tybee Island and River's End, their officers, agents, officials and employees, against claims resulting from loss or damage to property or injury to the person or any member of the family or guest of the registered renter arising out of the use of its camping/lodging facilities.

Except as expressly stated herein, no warranties or representations are made or exist concerning the cabins or the campground facilities.

I have read and understand all of the Rules, Terms and Conditions as set forth in this Rental Agreement. By signing below, I agree to all the Rules, Terms and Conditions as contained in this Rental Agreement.

Reservation Number: _____

Signature: _____ Date: _____

Printed Name: _____

Address: _____

Home Phone: _____

Cell Phone: _____

River's End Campground Authorized Signature: _____

Printed: _____

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(This area to be filled out by River's End Campground)

Date Reservation Made: _____

Date of Reservation: _____

Deposit Amount: \$ _____

Rental Agreement Received (date): _____

Confirmation Letter Sent (date): _____

Amount due at check-in: \$ _____

**PLEASE RETURN THE SIGNED CABIN RENTAL AGREEMENT TO
RIVER'S END CAMPGROUND & RV PARK WITHIN 7 DAYS OF MAKING YOUR RESERVATION.**